

# 私隱專員 公署簡介

ABOUT PCPD





# 數字回顧 (2023年4月 — 2024年3月)

## A YEAR IN NUMBERS (April 2023 – March 2024)

**3,600**

接獲 3,600 宗投訴個案  
Received 3,600 complaints



**631**

處理 631 宗「起底」個案  
Handled 631 doxing cases



**113**

展開 113 次調查  
Commenced 113 investigations



**169**

接獲 169 宗資料外洩事故通報  
Received 169 data breach notifications



**16,034**

接獲 16,034 宗公眾查詢  
Received 16,034 public enquiries



**410**

進行 410 次循規行動  
Conducted 410 compliance actions



**152**

展開 152 次刑事調查  
Initiated 152 criminal investigations



26

採取26次拘捕行動  
Mounted 26 arrest  
operations



67

發布67篇新聞稿  
Issued 67 media statements



172

回應172宗傳媒查詢  
Responded to 172 media enquiries



2,629

各媒體發布了2,629則與私隱專員公署  
工作相關的新聞  
Noted 2,629 news reports relating to the  
PCPD's work across various media channels



214,046

錄得每月平均214,046  
人次瀏覽私隱專員公  
署網站

Logged an average of  
214,046 visits to the  
PCPD's website each  
month



663

於社交媒體發表663篇帖文  
Published 663 social media posts



40,735

錄得40,735人次參加私隱專員  
公署的講座、研習班及工作坊  
Recorded 40,735 attendances at  
the PCPD's talks, seminars and  
workshops



# 願景、使命及價值

## VISION, MISSION AND VALUES



### 願景 Vision

- ▶ 培養及推廣保障與尊重個人資料私隱的文化  
To develop and promote a culture of protection of and respect for individual's privacy in relation to personal data





## 使命 Mission

- ▶ 透過宣傳和教育，推廣保障及尊重個人資料私隱  
To promote the protection of and respect for personal data privacy through publicity and education
- ▶ 透過提供指引和最佳行事常規，促進合法及負責任地使用個人資料  
To facilitate lawful and responsible use of personal data by providing guidance and best practices
- ▶ 透過有效執法，監察及監管循規情況  
To monitor and supervise compliance through effective enforcement
- ▶ 透過持續檢視和優化，並參考全球個人資料私隱保障的標準，維持監管機制的效能  
To maintain the efficacy of the regulatory regime through continuous review and enhancement, taking into account global standards for the protection of personal data privacy



## 價值 Values

- ▶ **尊重 Respect**  
尊重他人的個人資料私隱  
Respect others' personal data privacy
- ▶ **誠信 Integrity**  
行事公正專業  
Act fairly and professionally
- ▶ **創新 Innovation**  
緊貼科技、社會與經濟的發展  
Embrace technological, social and economic developments
- ▶ **獨立 Independence**  
獨立於政府和其他機構  
Independent from the Government and other bodies
- ▶ **卓越 Excellence**  
致力追求最佳成績及最高標準  
Strive for the best results and highest standards



# 年度大事一覽

## MAJOR EVENTS

2023

4月 APR

訪問澳門個人資料保護辦公室以加強聯繫和深化合作  
Visited the Office for Personal Data Protection in Macao to strengthen ties and foster collaboration



政制及內地事務局局長曾國衛, GBS, IDSM, JP 與私隱專員出席立法會財務委員會特別會議，解答立法會議員的問題  
Secretary for Constitutional and Mainland Affairs, Mr Erick TSANG Kwok-wai, GBS, IDSM, JP, and Privacy Commissioner attended a special meeting of the Legislative Council Finance Committee to answer questions raised by Legislative Council members

2023

5月 MAY

舉辦「預防及處理同學的網絡欺凌與『起底』行為」網上講座，吸引超過150名人士參加  
Organised a webinar on “Prevention and Handling of Cyberbullying and Doxxing Behaviour involving Students”, attracting over 150 participants



舉辦「尊重私隱 由我做起」小學生短片創作比賽頒獎典禮，以表揚23隊出色隊伍在宣揚尊重及保障個人資料私隱的努力

Organised an awards presentation ceremony to recognise the efforts of 23 outstanding primary school teams in promoting the respect for and protection of personal data privacy through a short video competition themed “Respecting Privacy Begins with Me”

舉辦「內地《個人信息保護法》：回顧及實施情況」網上講座，吸引超過130名參加者

Organised a webinar on “Review and Practical Implementation of the Mainland’s Personal Information Protection Law”, drawing over 130 participants





2023  
5月 MAY

與菲律賓私隱委員會簽署諒解備忘錄，以鞏固雙方在保障個人資料私隱方面的合作  
Signed a Memorandum of Understanding with the National Privacy Commission of the Philippines to strengthen ties and foster closer cooperation between two authorities in the protection of personal data privacy



2023  
6月 JUN

發表有關未經授權查閱信貸資料庫的信貸資料的調查報告及題為《數碼時代的私隱保障：比較十大網購平台的私隱設定》的報告  
Released an investigation report on the unauthorised access to credit data in a credit reference system and a report titled “Privacy Protection in the Digital Age: A Comparison of the Privacy Settings of 10 Online Shopping Platforms”



出席第59屆亞太區私隱機構論壇，並分享私隱專員公署就一宗資料外洩事故的調查結果  
Attended the 59<sup>th</sup> Asia Pacific Privacy Authorities Forum and shared the findings of the PCPD's investigation into a data breach incident



推出一系列以「個人資料咪亂俾 踢走騙徒靠晒你」為主題的防騙宣傳活動，包括播放由藝員馮素波和鄭子誠擔綱演出的防騙宣傳短片  
Launched a series of anti-fraud publicity activities under the theme of “Don't Hand Over Your Personal Data – Beware of Fraudsters”, including the broadcast of videos starring artistes Alice FUNG So-bor and Timothy CHENG Tse-sing

發出新版的《資料外洩事故的處理及通報指引》，協助機構有效地應對資料外洩事故  
Issued a new “Guidance on Data Breach Handling and Data Breach Notifications” to assist organisations in responding to data breach incidents effectively



2023  
7月 JUL

舉辦《私隱法·保 — 了解你的個人資料私隱》新書發布會

Organised a book launch event for “The Treasure-trove of Privacy – Understanding Your Personal Data Privacy”



舉辦「Web 3.0下的網絡安全及資料外洩事故處理」講座，吸引近200名人士參加  
Organised a seminar on “Cybersecurity in Web 3.0 and Data Breach Handling”, drawing nearly 200 participants

2023  
8月 AUG

出版《Sharenting家長「放閃」須知》單張，為家長提供一些貼士，提醒他們在網上分享子女日常生活時應注意的事項  
Published the “Sharenting Dos and Don’ts” pamphlet to provide some tips for parents before they publish any post about their children online



聯同11個司法管轄區的私隱或資料保障機構發表聯合聲明，向社交媒體平台發表環球保障私隱期望及原則  
Released a joint statement with 11 global privacy or data protection authorities to promulgate global privacy protection expectations and principles to social media platforms



2023  
8月 AUG

舉辦「私隱之友嘉許獎2023」頒獎典禮，嘉許138間機構，以表揚他們在保障個人資料私隱的決心及表現

Organised the “Privacy-Friendly Awards 2023” Presentation Ceremony to recognise 138 organisations for their commitment to and performance in protecting personal data privacy



2023  
9月 SEP

出版《資料外洩事故的處理及通報指引》小冊子，以協助機構在資料外洩事故發生前未雨綢繆，並制訂事故發生時的應變計劃

Published a pamphlet titled “Guidance on Data Breach Handling and Data Breach Notifications” to assist organisations in responding to data breaches by preparing for both “BEFORE” and “AFTER” scenarios

出版《使用AI聊天機械人「自保」十招》，以協助用戶保障其個人資料私隱，並更安全地使用人工智能聊天機械人

Published “10 TIPS for Users of AI Chatbots” to help users protect their personal data privacy and provide tips on the safe use of artificial intelligence (AI) chatbots



發表有關一個政府部門的個人資料系統視察報告

Released an inspection report on the personal data system of a government department



2023

10月 OCT

發表有關一家虛擬銀行的客戶個人資料系統的視察報告

Released an inspection report on the customers' personal data system of a virtual bank



出席第45屆環球私隱議會，討論了人工智能和其他新興科技帶來的私隱問題，以及數據擷取、跨境資料轉移等議題

Attended the 45<sup>th</sup> Global Privacy Assembly to discuss privacy issues relating to AI and other novel technologies, data scraping, cross-border data transfers and more

舉辦「採用標準合同從內地跨境轉移個人信息」分享會，吸引超過110名參加者

Organised an experience sharing session on "Using Standard Contracts for Transferring Personal Information Out of the Mainland", bringing together over 110 participants



2023

11月 NOV

舉辦「防範網絡攻擊 提升數據安全」講座，吸引超過500名人士參加

Organised a seminar on "Enhancing Data Security to Prevent Cyber Attacks", attracting over 500 participants



2023  
11月 NOV

發表「香港企業網絡保安準備指數及私隱認知度調查2023」報告

Released the “Hong Kong Enterprise Cyber Security Readiness Index and Privacy Awareness Survey 2023” report



政制及內地事務局局長曾國衛, GBS, IDSM, JP 與私隱專員出席立法會政制事務委員會政策簡報會，解答立法會議員的問題

Secretary for Constitutional and Mainland Affairs, Mr Erick TSANG Kwok-wai, GBS, IDSM, JP, and Privacy Commissioner attended the Policy Briefing meeting of the Legislative Council Panel on Constitutional Affairs to answer questions raised by Legislative Council members



舉辦「良好數據管治：私隱之友嘉許獎得主」經驗分享會，吸引超過160名來自不同行業人士參加

Organised an experience sharing session on “Good Data Governance by Privacy-Friendly Awardees 2023”, gathering over 160 participants from various sectors





2023  
12月 DEC

舉辦「安全使用 WhatsApp 及社交平台」講座，吸引超過 600 名人士參加  
Organised a seminar on “Safe Use of WhatsApp and Social Media Platforms”, attracting over 600 participants

私隱專員於《粵港澳大灣區（內地、香港）個人信息跨境流動標準合同》業界簡介會上致辭  
Privacy Commissioner spoke at an industry briefing about the Standard Contract for Cross-boundary Flow of Personal Information Within the Guangdong-Hong Kong-Macao Greater Bay Area (Mainland, Hong Kong)



發表兩份調查報告，包括有關僱主不當保留及使用僱員／前僱員個人資料的報告和涉及一個網上平台用戶個人資料遭未獲准許的擷取的報告  
Released two investigation reports, one on the improper retention and use of personal data of employees/former employees by employers, and the other on unauthorised scraping of the personal data of the users of an online platform

Released two investigation reports, one on the improper retention and use of personal data of employees/former employees by employers, and the other on unauthorised scraping of the personal data of the users of an online platform

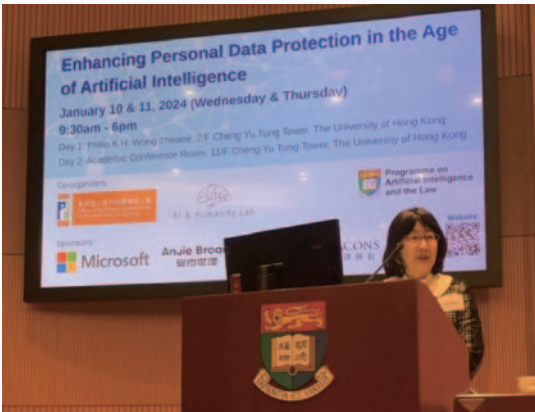
為超過 80 位長者舉辦聖誕講座，加強他們的防騙意識  
Organised a Christmas talk for over 80 elderlies to enhance their awareness of fraud prevention



2024  
1月 JAN

完成對全港信貸資料服務機構的循規審查，以確保借款人的個人資料私隱受到保障及信貸資料庫的數據安全

Completed compliance checks of all credit reference agencies in Hong Kong, ensuring the protection of the personal data privacy of borrowers and the data security of credit reference databases



與香港大學法律學院合辦「在AI時代加強保障個人資料」的國際會議，吸引超過330名參加者出席

Co-organised the international conference “Enhancing Personal Data Protection in the Age of Artificial Intelligence” with the Faculty of Law of the University of Hong Kong, attracting over 330 participants

發表《電子點餐的私隱關注》報告及出版《在餐廳使用手機應用程式或二維碼點餐的保障私隱貼士》單張

Released a report on “Privacy Concerns on Electronic Food Ordering at Restaurants” and published a leaflet on “Food Ordering Using Mobile Apps or QR Codes at Restaurants: Tips for Protecting Privacy”



根據法庭手令調查Worldcoin（世界幣）項目有關生物辨識個人資料私隱的風險

Executed court warrants to investigate the Worldcoin project over concerns of biometric data privacy risks



2024  
2月 FEB

私隱專員向立法會政制事務委員會報告  
2023年工作

Privacy Commissioner briefed the Legislative  
Council Panel on Constitutional Affairs on the  
work of the PCPD in 2023



向28間本地機構就開發或使用人工智能對個人資料私隱的影響進行循規審查  
Conducted compliance checks on 28 local organisations in relation to the implications of the  
development or use of AI on personal data privacy

私隱專員於「媒體和資訊素養系列：認識互  
聯網、社交媒體及有關保障個人資料私隱研  
討會」發表專題演講，吸引超過230名中小學  
校長及老師參加

Privacy Commissioner spoke at the "Media and Information  
Literacy Series: Seminar on Understanding the Internet,  
Social Media and Protection of Personal Data Privacy",  
attracting more than 230 primary and secondary school  
principals and teachers



2024  
3月 MAR

與香港互聯網註冊管理有限公司合辦「應對網絡安全威脅及資料外洩事故」講座，吸引超過880名人士參加

Co-organised a seminar with Hong Kong Internet Registration Corporation Limited on “Responding to Cyber Security Threats and Data Breaches”, attracting over 880 participants



出版《保護個人資料 — 明智使用智能電話》及《保護個人資料 — 精明使用社交媒體》單張，為用戶提供保障私隱的貼士

Published two leaflets titled “Protect Your Personal Data – Smart Use of Smartphones” and “Protect Your Personal Data – Be Smart on Social Media” to provide tips for users to better protect personal data privacy



# 組織架構

## ORGANISATIONAL STRUCTURE

香港個人資料私隱專員公署（私隱專員公署）是根據香港法例第486章《個人資料（私隱）條例》（《私隱條例》）成立的獨立機構，負責監察、監管和促進各界人士遵從《私隱條例》的規定，確保市民的個人資料私隱得到保障。

私隱專員公署於1996年8月成立，其工作由個人資料私隱專員負責。公署轄下的七個部門包括投訴部、刑事調查部、合規及查詢部、法律部、環球事務及研究部、企業傳訊部及企業支援部。

The Office of the Privacy Commissioner for Personal Data (PCPD) is an independent body established pursuant to the Personal Data (Privacy) Ordinance (PDPO) (Chapter 486 of the Laws of Hong Kong). The PCPD strives to ensure the protection of the privacy of individuals in relation to personal data through monitoring, supervising and promoting compliance with the PDPO.

Established in August 1996, the PCPD is headed by the Privacy Commissioner for Personal Data. The seven functional units under the PCPD include the Complaints Division, Criminal Investigation Division, Compliance and Enquiries Division, Legal Division, Global Affairs and Research Division, Corporate Communications Division and Corporate Support Division.



## 個人資料私隱專員

### Privacy Commissioner for Personal Data

助理個人資料私隱專員（企業傳訊及合規）  
Assistant Privacy Commissioner for Personal Data  
(Corporate Communications and Compliance)

助理個人資料私隱專員（法律、環球事務及研究）  
Assistant Privacy Commissioner for Personal Data  
(Legal, Global Affairs and Research)

助理個人資料私隱專員（投訴及刑事調查）  
Assistant Privacy Commissioner for Personal Data  
(Complaints and Criminal Investigation)

投訴 Complaints

刑事調查 Criminal Investigation

合規及查詢 Compliance and Enquiries

法律 Legal

環球事務及研究 Global Affairs and Research

企業傳訊 Corporate Communications

企業支援 Corporate Support



## 個人資料(私隱)諮詢委員會

個人資料(私隱)諮詢委員會(委員會)是根據《私隱條例》第11條成立，目的是就保障個人資料私隱及《私隱條例》運作的相關事宜，向私隱專員提供意見。

委員會會定期收取私隱專員公署的運作表現報告，並就公署在工作上的重大議題向私隱專員作出建議。

委員會主席為私隱專員，而委員會成員則由政制及內地事務局局長委任。

## Personal Data (Privacy) Advisory Committee

The Personal Data (Privacy) Advisory Committee (PDPAC) was established pursuant to section 11 of the PDPO to advise the Privacy Commissioner on matters relating to personal data privacy protection and the operation of the PDPO.

The PDPAC receives regular reports on the operational performance of the PCPD and advises the Privacy Commissioner on the handling of major issues relating to the work of the PCPD.

The Privacy Commissioner is the chairperson of the PDPAC, and members of the PDPAC are appointed by the Secretary for Constitutional and Mainland Affairs.

### 主席 CHAIRPERSON



**鍾麗玲女士**  
Ms **Ada CHUNG Lai-ling**

個人資料私隱專員  
Privacy Commissioner for Personal Data

### 成員 MEMBERS (按姓氏英文字母排序 in alphabetical order of last name)



**陳嘉賢女士, JP**  
Ms **Karen CHAN Ka-yin, JP**

德國寶集團有限公司  
執行董事  
Executive Director,  
German Pool Group Company Limited



**鄒錦沛博士**  
Dr **CHOW Kam-pui**

香港大學計算機科學系副教授  
(任期由2023年10月1日起)  
Associate Professor,  
Department of Computer Science,  
The University of Hong Kong  
(Appointment from 1 October 2023)



**簡慧敏議員, JP**  
The Hon **Carmen KAN Wai-mun, JP**

中國銀行(香港)有限公司  
總法律顧問  
General Counsel,  
Bank of China (Hong Kong) Limited



**羅輝先生**  
Mr **LAW Fai**

香港商業廣播有限公司  
新聞及公共事務部總監  
(任期由2023年10月1日起)  
Director, News and Public Affairs,  
Hong Kong Commercial Broadcasting  
Company Limited  
(Appointment from 1 October 2023)



**連浩民先生, MH**  
Mr **Joseph LIN**  
**Ho-man, MH**

HKE Holdings Limited  
執行董事兼主席  
Executive Director and Chairman,  
HKE Holdings Limited



**黃敏華女士**  
Ms **Nikki NG Mien-hua**

信和集團  
非執行董事  
(任期由2023年10月1日起)  
Non-Executive Director,  
Sino Group  
(Appointment from 1 October 2023)



**黃志光博士**  
Dr **Patrick WONG**  
**Chi-kiung**

嶺南大學諮議會主席；  
生產力促進局前副主席  
(任期由2023年10月1日起)  
Chairman, The Court of Lingnan  
University; Former Deputy Chairman,  
Hong Kong Productivity Council  
(Appointment from 1 October 2023)

政制及內地事務局副秘書長或  
首席助理秘書長  
Deputy Secretary for Constitutional and  
Mainland Affairs or  
Principal Assistant Secretary for  
Constitutional and  
Mainland Affairs



**歐陽嘉慧女士**  
Ms **Terese AU-YEUNG**  
**Kar-wai**

律師  
(任期至2023年9月30日)  
Solicitor  
(Appointment up to 30 September 2023)



**趙質山先生**  
Mr **Alex CHIU Chih-sun**

香港航天科技集團有限公司  
董事  
(任期至2023年9月30日)  
Director,  
Hong Kong Aerospace Technology  
Group Limited  
(Appointment up to 30 September 2023)



**黃偉雄先生, MH, JP**  
Mr **Addy WONG**  
**Wai-hung, MH, JP**

中原地產代理有限公司  
亞太區主席兼行政總裁  
(任期至2023年9月30日)  
Chairman and Chief Executive Officer  
(Asia Pacific),  
Centaline Property Agency Limited  
(Appointment up to 30 September 2023)



**楊逸芝女士**  
Ms **Eirene YEUNG**

長江實業集團有限公司  
執行委員會委員兼公司秘書  
(任期至2023年9月30日)  
Executive Committee Member  
and Company Secretary,  
CK Asset Holdings Limited  
(Appointment up to 30 September 2023)



## 科技發展常務委員會

## Standing Committee on Technological Developments

私隱專員公署設立科技發展常務委員會，旨在協助私隱專員更有效地執行《私隱條例》第8(1)(f)條指明的法定職能，即研究資料處理及資訊科技及監察其發展，以顧及該等發展對個人資料私隱方面的潛在影響。委員會同時會就公署為應對科技發展引伸的私隱議題，就草擬實務守則、建議及指引資料提供意見。

The Standing Committee on Technological Developments (SCTD) was established to assist the Privacy Commissioner to better perform the statutory functions under section 8(1)(f) of the PDPO, namely researching into and monitoring technological developments that may affect personal data privacy. The SCTD also advises on the drafting of codes of practices, advisories and guidance notes on privacy issues arising therefrom.

科技發展常務委員會由私隱專員及助理私隱專員擔任聯合主席。

The SCTD is co-chaired by the Privacy Commissioner and the Assistant Privacy Commissioner.

### 聯席主席 CO-CHAIRPERSONS



鍾麗玲女士  
Ms **Ada CHUNG Lai-ling**

個人資料私隱專員  
Privacy Commissioner for Personal Data

蕭穎思女士  
Ms **Cecilia SIU**

助理個人資料私隱專員  
(法律、環球事務及研究)  
Assistant Privacy Commissioner for  
Personal Data  
(Legal, Global Affairs and Research)



## 成員

**MEMBERS** (按姓氏英文字母排序 in alphabetical order of last name)



**陳仲文**工程師  
Ir **Alex CHAN**

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數碼轉型部總經理  
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Chief Director, Artificial Intelligence and  
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ISACA International Board of Directors



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創會主席兼總裁  
(任期由2024年1月1日起)  
Founding Director and President,  
Orion Astropreneur Space Academy  
(Appointment from 1 January 2024)



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Professor the Hon  
**William WONG**  
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教授及副系主任  
Professor and Deputy Head,  
Department of Computer Science,  
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Mr **Francis**  
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榮譽會長  
(任期至2023年12月31日)  
Honorary President,  
Hong Kong Information  
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(Appointment up to 31 December 2023)



# 高級管理團隊

## SENIOR MANAGEMENT TEAM



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**2 黎智敏女士**  
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(Corporate Communications  
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**3 蕭穎思女士**  
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**4 關啟宇先生**  
**Mr Billy KWAN**

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Assistant Privacy Commissioner  
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(Complaints and Criminal Investigation)



**5 庾燕青女士**  
**Ms Gloria YU**

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Chief Personal Data Officer  
(Criminal Investigation)

**6 李曉盈女士**  
**Ms Ines LEE**

高級律師  
Senior Legal Counsel

**7 吳穎軒女士**  
**Ms Hermina NG**

高級律師(投訴)  
Senior Legal Counsel (Complaints)

**8 郭正熙先生**  
**Mr Brad KWOK**

首席個人資料主任(合規及查詢)  
Chief Personal Data Officer  
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**9 廖雅欣女士**  
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Acting Senior Legal Counsel  
(Global Affairs and Research)

**10 潘潔霖女士**  
**Ms Natalie POON**

高級個人資料主任(企業支援)  
Senior Personal Data Officer  
(Corporate Support)





# 高級人員

## SENIOR OFFICERS



1

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Senior Personal Data Officer  
(Information Technology)

2

**周映彤女士**  
**Ms Phoebe CHOW**

企業傳訊總監  
Head of Corporate  
Communications

3

**黃寶漫女士**  
**Ms Clemence WONG**

律師  
Legal Counsel

4

**鄭楚英女士**  
**Ms Kimmy CHENG**

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**盧浩榮先生**  
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Senior Personal Data Officer  
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**馮學晴女士**  
**Ms Dorothy FUNG**

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