## 2012-13年度: 數字回顧

2012-13: A Year in Numbers

公署在這年度內的工作成果摘要 Highlights of the PCPD's achievements in the year

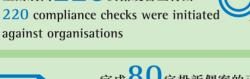
接獲了 1,233 宗投訴

1,233 complaint cases were received



9,861個查詢 19,861 enquiry cases were handled

主動展開220次循規審查行動 220 compliance checks were initiated against organisations





完成80宗投訴個案的正式調查 及進行14次主動調查

80 formal complaint investigations were completed and 14 self-initiated investigations were conducted

就重要個案編撰 3 份調查報告 5 investigation reports on significant cases were compiled for publication





發出 次執行通知,指令機構 停止或防止違規

11 enforcement notices were issued to direct organisations to stop or prevent contraventions

18,752<sub>1</sub>

**参加公署的講座、研習班及** 工作坊,了解條例要求



18,752 people attended our talks, seminars and workshops to learn about the requirements under the Ordinance



連續第六年舉辦行業保障私隱活動, 逾 1.700 名物業管理從業員參與

More than 1,700 practitioners of the property management industry took part in the 6th Industry-Specific Privacy Campaign

推出電視劇《私隱何價》, 平均每集接觸 1 ( ) 萬觀眾

A docu-drama "Privacy Beyond Price" was aired, reaching one million TV viewers on average per episode



16,000<sub>4</sub>

大專及中學生參與公署的校園保障 個人資料推廣活動

16,000 university and secondary school students participated in our education programmes

每月平均有50,000人次 瀏覽公署網站

An average of 50,000 visits to our website were recorded per month

